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Please take a seat, your session starts soon.

Acknowledgement of Country

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.
Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA

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Facilitating remote sessions using Best Practice Mobile

Lauren Morgan

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Facilitating Remote Consultations using Best Practice Mobile

Lauren Morgan

Lauren has over ten years of software experience in primary and secondary healthcare, with a track record of successful beta launches and market introductions. She is passionate about truly understanding clinical workflows, and collaborating with development teams and vendors to translate complex requirements into usable solutions that make peoples' lives easier.

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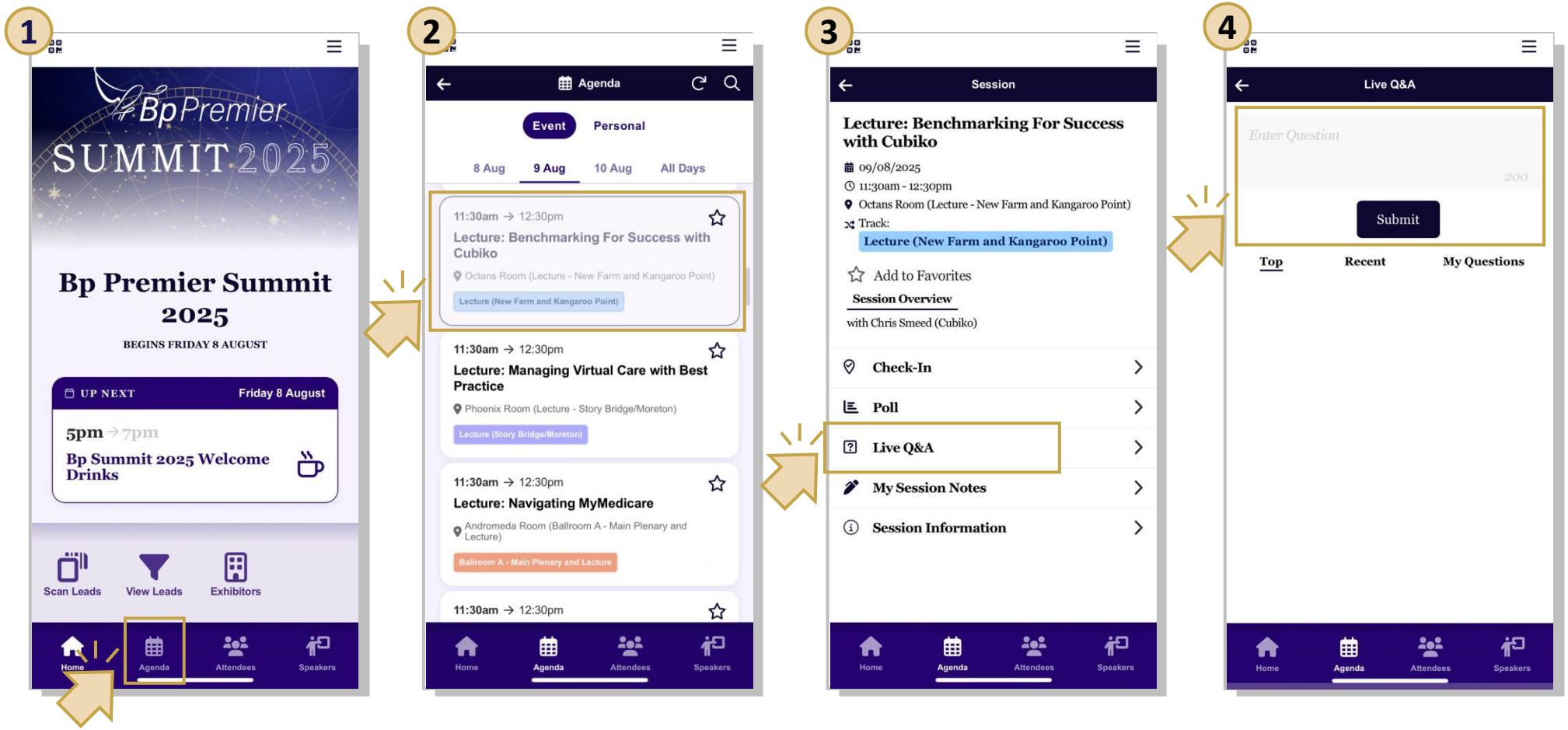
Ask any questions using The Event App

Download the app
By scanning the QR code

The EVENTAPP



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Facilitating remote sessions using Best Practice Mobile

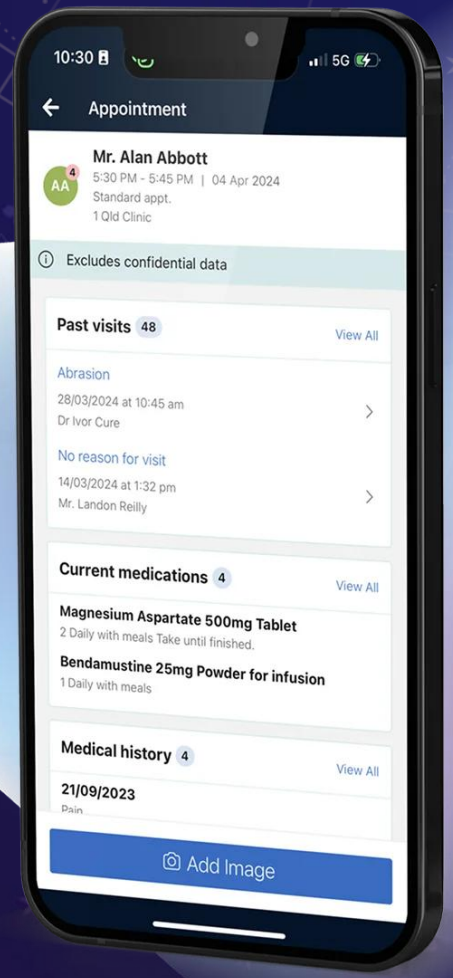
Lauren Morgan

Session Outline

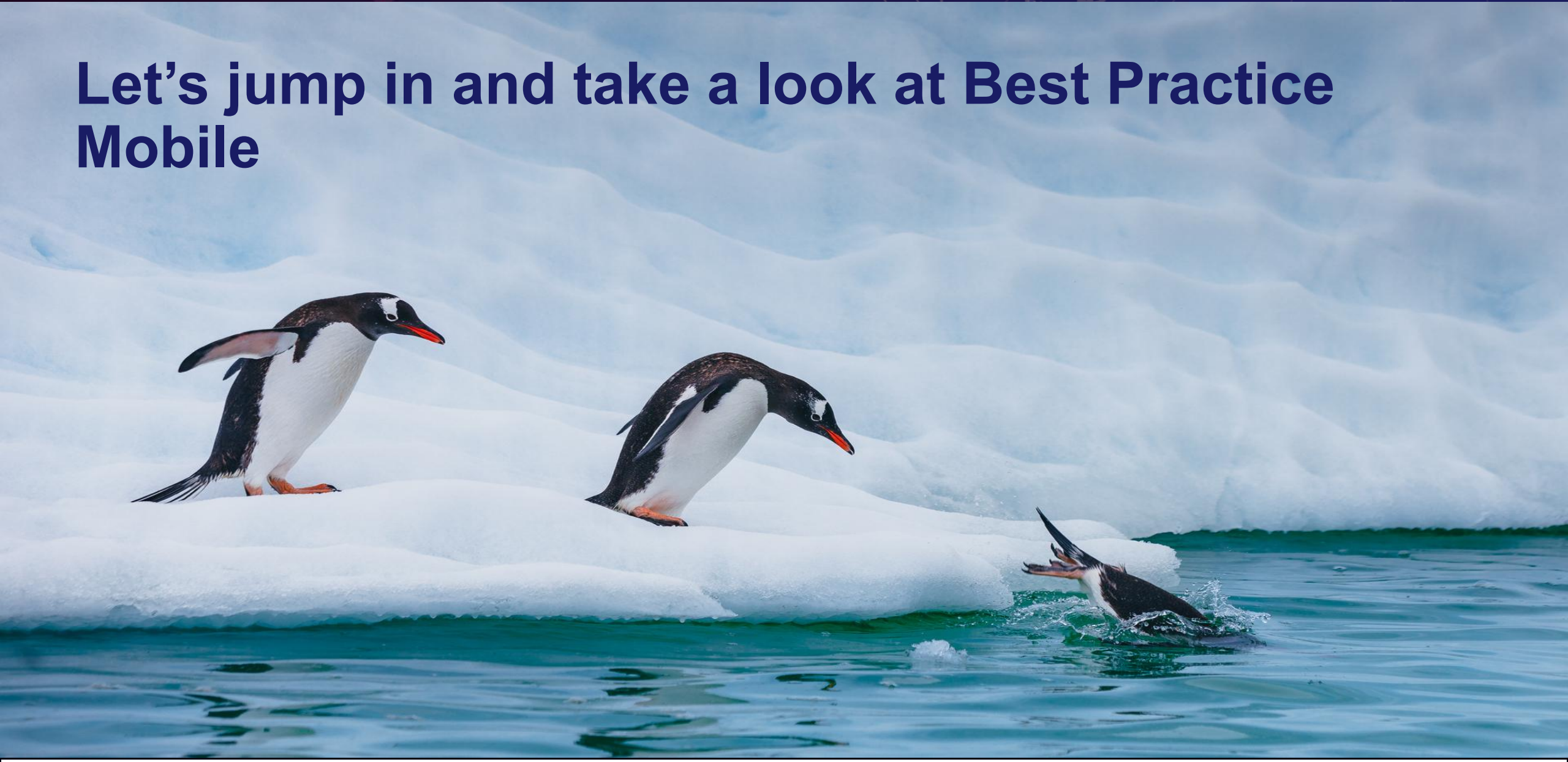
- About Best Practice Mobile
- Setup and logging in
- Access your practice data on the go
- Using image upload
- Off-site consultations
- Round-up and where we're going
- Questions and next steps

What is Best Practice Mobile?

- ✓ Mobile App (Android, iOS), Web launching later
- ✓ Access your practice data on the go
- ✓ Seamless real-time integration with Bp Premier
- ✓ Camera capability
- ✓ Off-site consultations
- ✓ Access and action your inbox



Let’s jump in and take a look at Best Practice Mobile



Set-up and Login

- ✓ Download Best Practice Mobile on your device
- ✓ Got your login credentials?
- ✓ Log in and set up biometrics

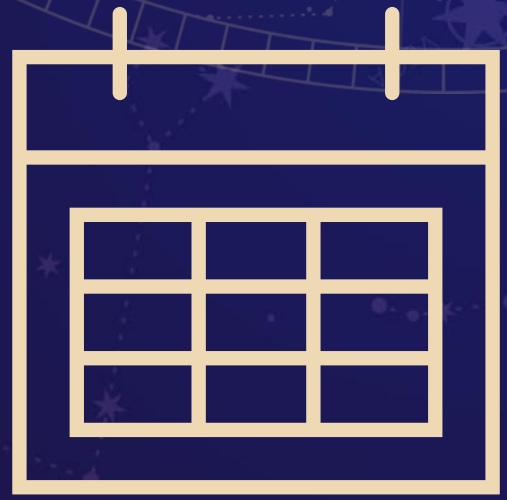
Note: MFA disabled for training purposes but important security layer for practicing in the cloud

Remotely Accessing Your Practice Data

Prepare for work from anywhere with Best Practice Mobile

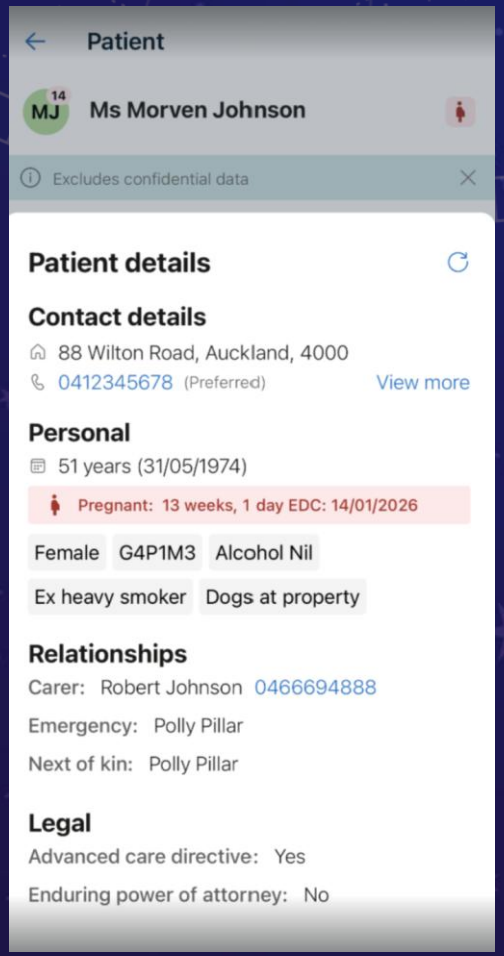
Dashboard and Appointments

- ✓ Review Dashboard
  - *Is the dashboard giving you what you need?*
- ✓ Navigate to appointments
- ✓ View past and future appointments
- ✓ Open and review appointments details



Search for patients and view patient summary

- ✓ Using patient search
- ✓ Accessing patient summary
- ✓ Understanding key summary components
- ✓ Click-to-call
  - *Is all data showing that you need? What else could we include?*



View and Action Inbox

- ✓ Message types and priorities
- ✓ Open patient record from inbox item
- ✓ Action results
- ✓ Move doc to another provider
- ✓ Delete inbox item

Camera Capability – In practice

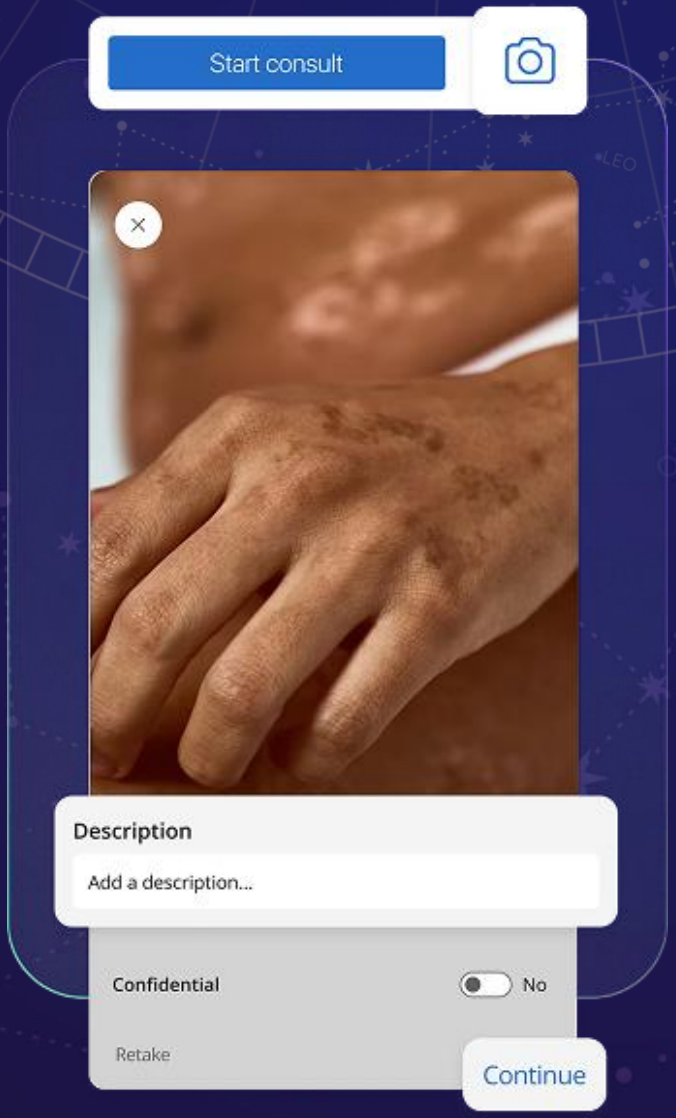
Image Upload

- ✓ Take image(s)
- ✓ Add image description and details
- ✓ View image in Bp Premier

2048x2048, 70% JPG compression, ~1MB

Later roadmap: quality parameters/preferences for images

Discussion point: onward workflows, storage

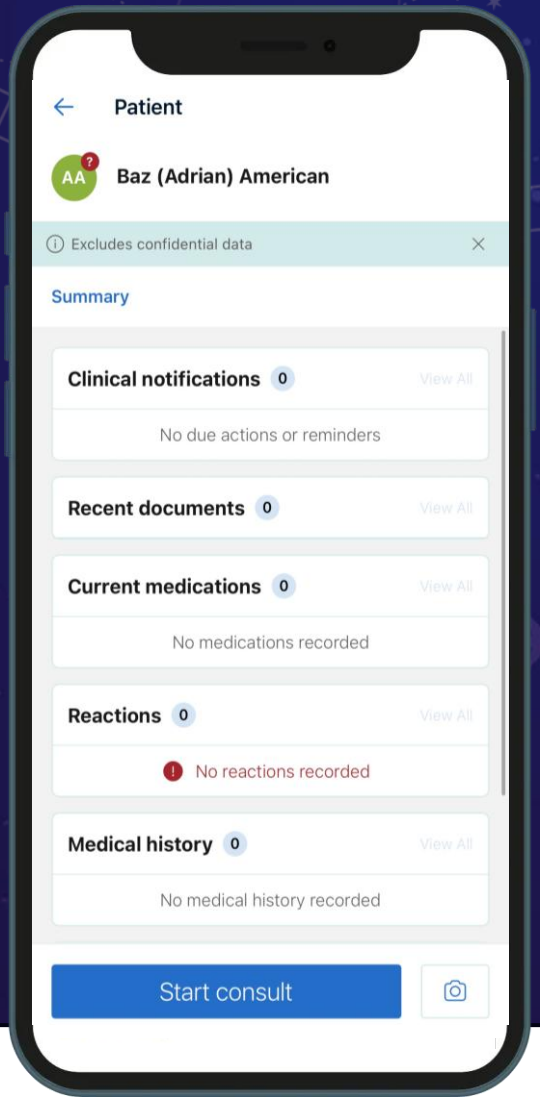


Off-site Consultations

Use Best Practice Mobile
to consult off-site

Consultation Feature

- ✓ Create a new consult note – scheduled or ad hoc consult
- ✓ Add clinical note using different text input methods
- ✓ Record reason for consult
- ✓ Record general exam
- ✓ Record reactions
- ✓ Finalise consult



End of Day – Finishing off Notes

Finish off clinical notes and documentation from home at end of day

COMING SOON

Reopen and edit same-day consultations within Best Practice Mobile

Round-up - Here's What We Covered

1. Login and settings
2. Look up and view appointments
3. Search for patients and access summary information
4. View and action inbox
5. Create and save basic consult notes
6. Capture general exam, reactions, images

The Road Ahead for Best Practice Mobile

Done

- In-app photo capture
- Inbox view
- Inbox action

- Consultations *(Standard)*
- General Exam *(Standard)*
- Reaction updates *(Standard)*

- GP offering

Now

- Lyrebird *(Standard)*
- Add appointment *(Standard)*

- Prescribing *(Premium)*
- Pathology requests *(Premium)*
- Imaging requests *(Premium)*

- Nurse offering

Future

- Actions and reminders *(Standard)*

- Document sharing *(Premium)*
- Referrals *(Premium)*
- Care planning *(Premium)*

- Allied offering
- Non-clinical offering

Next Steps

- ✓ productfeedback@bpsoftware.net (plus see handouts) for feedback and ideas
- ✓ If you have not already done so, please register your interest and we will be in touch

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Questions & Answers

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Thank you for joining us!

Our Bp Summit Presentations and Resources are available via our Knowledge Base

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