

Bp Premier SUMMIT 2025

Please take a seat,
your session starts soon.

Acknowledgement of Country

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.
Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA



A detailed background image of a celestial constellation chart, likely a planisphere, showing various constellations and stars in a dark blue, starry sky. The chart includes lines of celestial longitude and latitude, and labels for various constellations such as Delphinus, Sagitta, and Corona Borealis. The overall theme is astronomy and navigation.

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**Facilitating remote sessions
using Best Practice Mobile**

Lauren Morgan

Facilitating Remote Consultations using Best Practice Mobile

Lauren Morgan

Lauren has over ten years of software experience in primary and secondary healthcare, with a track record of successful beta launches and market introductions. She is passionate about truly understanding clinical workflows, and collaborating with development teams and vendors to translate complex requirements into usable solutions that make peoples' lives easier.

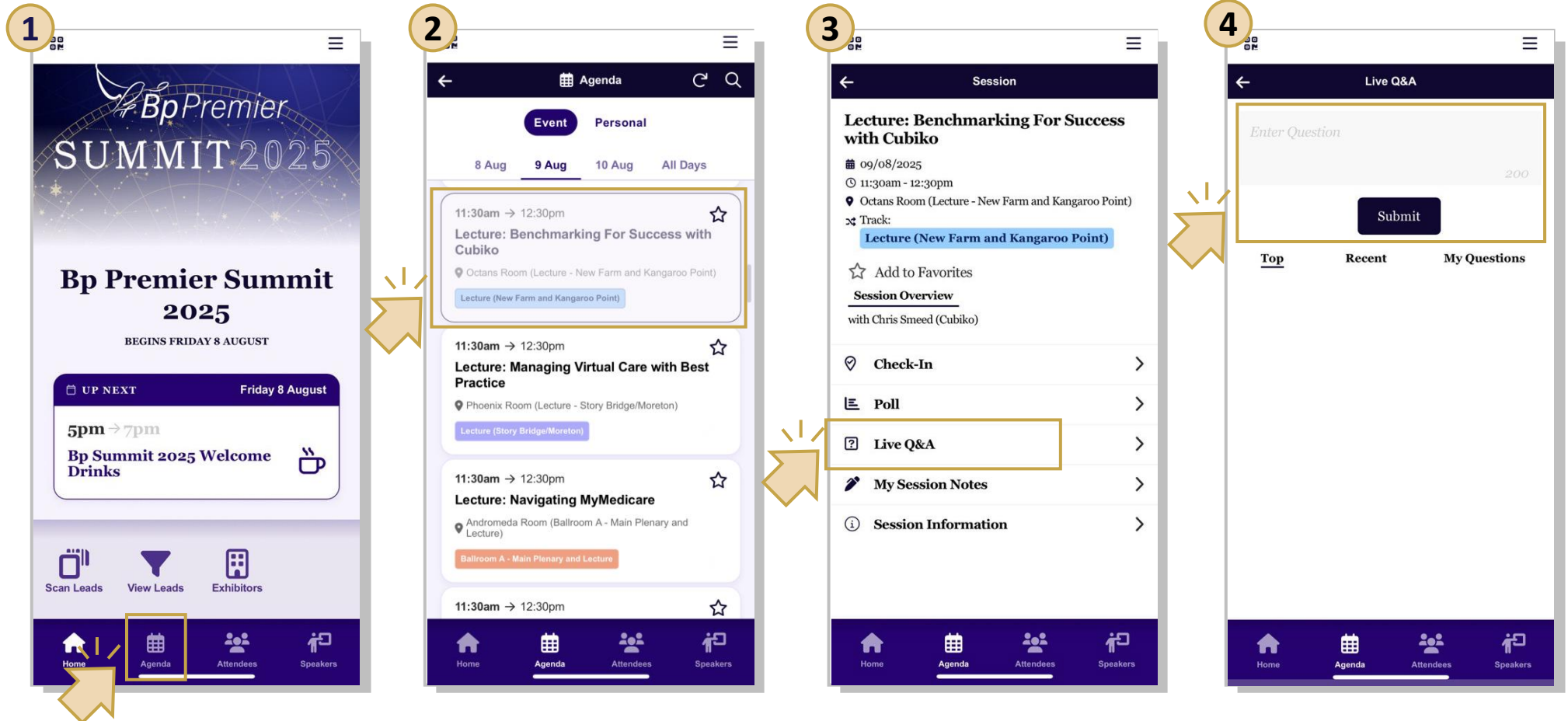


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Ask any questions
using The Event App



Download the app
By scanning the QR code










A detailed background image of a celestial constellation chart, likely a star map or ephemeris, featuring various constellations such as Delphinus, Sagitta, and Corona Borealis, with stars connected by lines and labeled with names like Altair and Vega. The chart is overlaid on a dark blue background with a subtle grid of stars.

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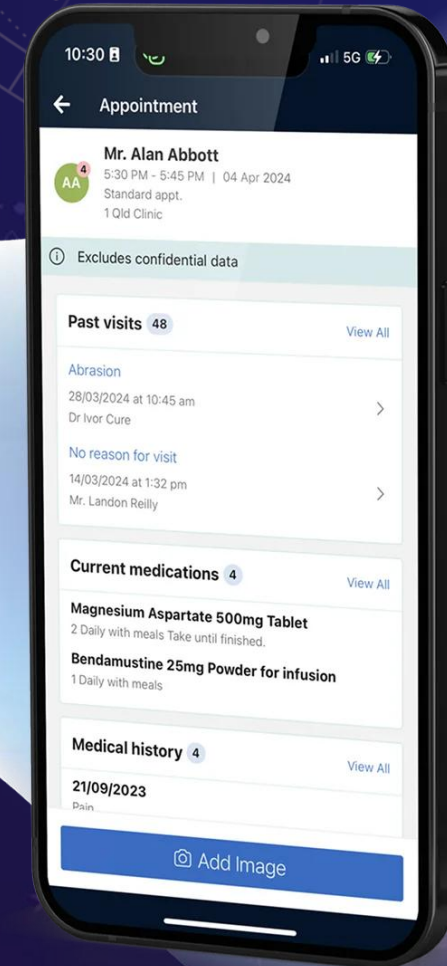
Lauren Morgan

Session Outline

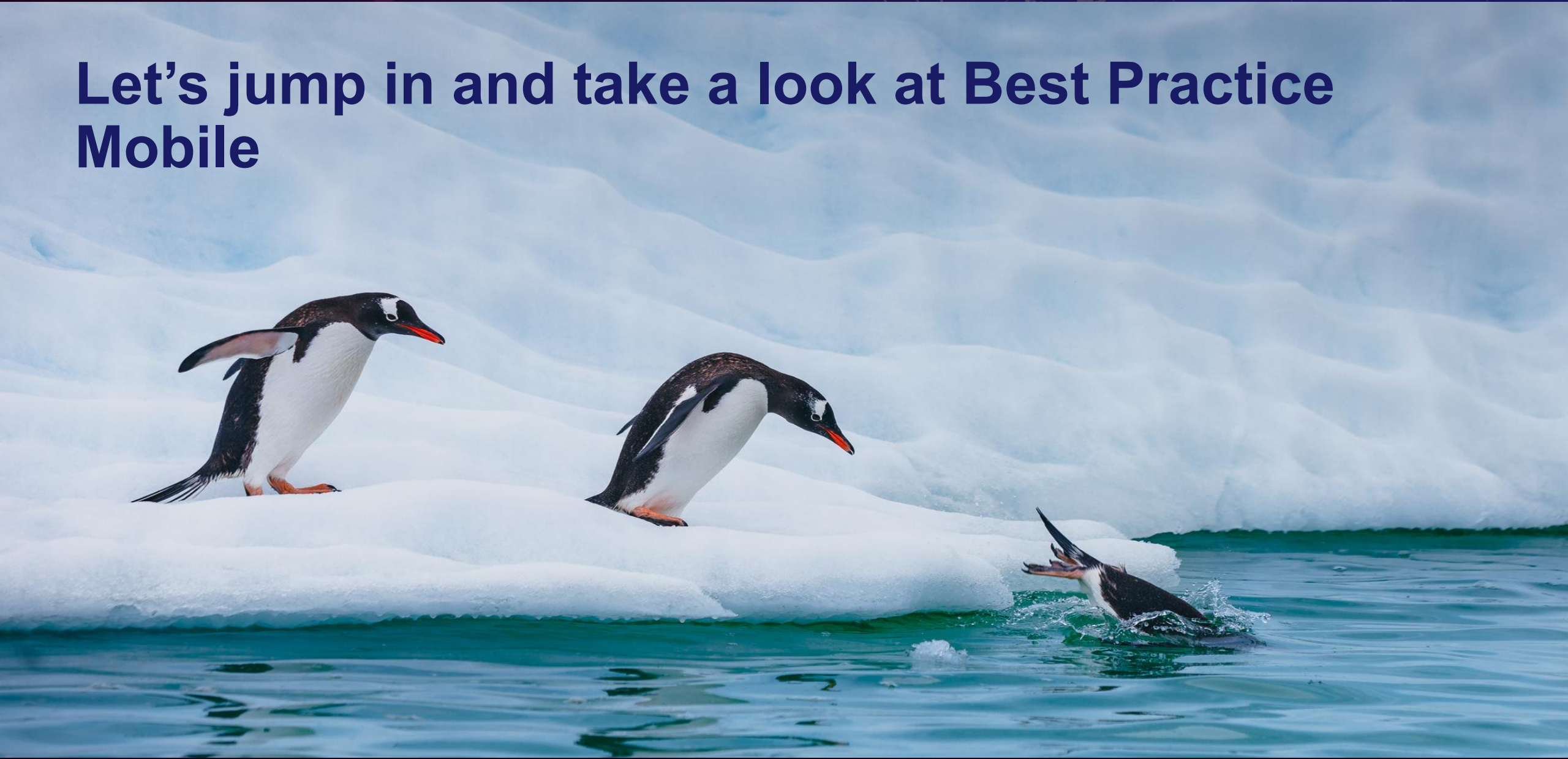
-  About Best Practice Mobile
-  Setup and logging in
-  Access your practice data on the go
-  Using image upload
-  Off-site consultations
-  Round-up and where we're going
-  Questions and next steps

What is Best Practice Mobile?

- ✓ Mobile App (Android, iOS), Web launching later
- ✓ Access your practice data on the go
- ✓ Seamless real-time integration with Bp Premier
- ✓ Camera capability
- ✓ Off-site consultations
- ✓ Access and action your inbox



Let's jump in and take a look at Best Practice Mobile



Set-up and Login

- ✓ Download Best Practice Mobile on your device
- ✓ Got your login credentials?
- ✓ Log in and set up biometrics

Note: MFA disabled for training purposes but important security layer for practicing in the cloud



Remotely Accessing Your Practice Data



Prepare for work
from anywhere
with Best Practice
Mobile

Dashboard and Appointments

- ✓ Review Dashboard
 - *Is the dashboard giving you what you need?*
- ✓ Navigate to appointments
- ✓ View past and future appointments
- ✓ Open and review appointments details



Search for patients and view patient summary

- ✓ Using patient search
- ✓ Accessing patient summary
- ✓ Understanding key summary components
- ✓ Click-to-call
 - *Is all data showing that you need? What else could we include?*

The screenshot shows a mobile application interface for a patient summary. At the top, there is a back arrow and the title 'Patient'. Below this is a header for 'Ms Morven Johnson' with a circular profile icon containing 'MJ' and a red location pin icon. A teal bar below the header contains an information icon, the text 'Excludes confidential data', and a close icon. The main content area is divided into sections: 'Patient details' with a refresh icon, 'Contact details' showing an address and a phone number with a 'View more' link, 'Personal' showing age and date of birth, a red bar for pregnancy status, and tags for gender, pregnancy status, alcohol consumption, smoking status, and pet ownership. Below these are 'Relationships' (Carer, Emergency, Next of kin) and 'Legal' (Advanced care directive, Enduring power of attorney).

← Patient

¹⁴
MJ Ms Morven Johnson

ⓘ Excludes confidential data ×

Patient details ↻

Contact details
📍 88 Wilton Road, Auckland, 4000
☎ 0412345678 (Preferred) [View more](#)

Personal
📅 51 years (31/05/1974)
👤 Pregnant: 13 weeks, 1 day EDC: 14/01/2026

Female G4P1M3 Alcohol Nil
Ex heavy smoker Dogs at property

Relationships
Carer: Robert Johnson 0466694888
Emergency: Polly Pillar
Next of kin: Polly Pillar

Legal
Advanced care directive: Yes
Enduring power of attorney: No

View and Action Inbox

- ✓ Message types and priorities
- ✓ Open patient record from inbox item
- ✓ Action results
- ✓ Move doc to another provider
- ✓ Delete inbox item




Camera Capability – In practice



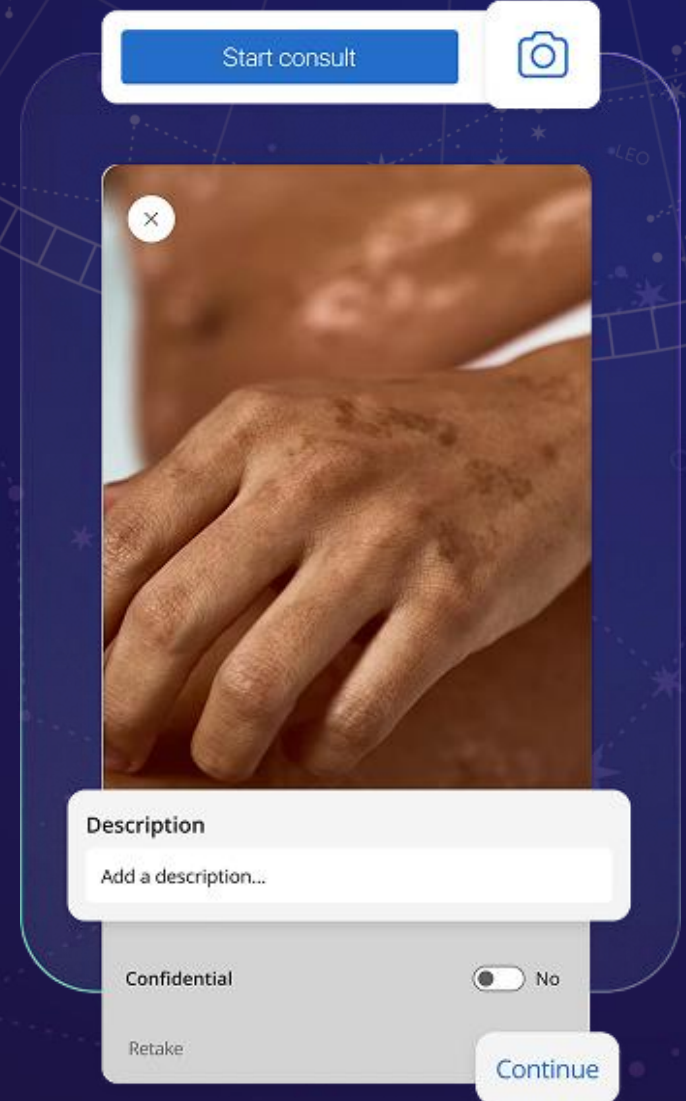
Image Upload

- ✓ Take image(s)
- ✓ Add image description and details
- ✓ View image in Bp Premier

 2048x2048, 70% JPG compression, ~1MB

Later roadmap: quality parameters/preferences for images

Discussion point: onward workflows, storage



The image shows a mobile application interface for uploading a medical image. At the top, there is a blue button labeled "Start consult" and a camera icon. Below this is a large image of a person's hand with a skin condition. A close button (X) is in the top left corner of the image. Below the image is a "Description" section with a text input field labeled "Add a description...". Below the description field is a "Confidential" toggle switch, which is currently turned off, with the label "No" next to it. At the bottom left of the form is a "Retake" button, and at the bottom right is a "Continue" button.

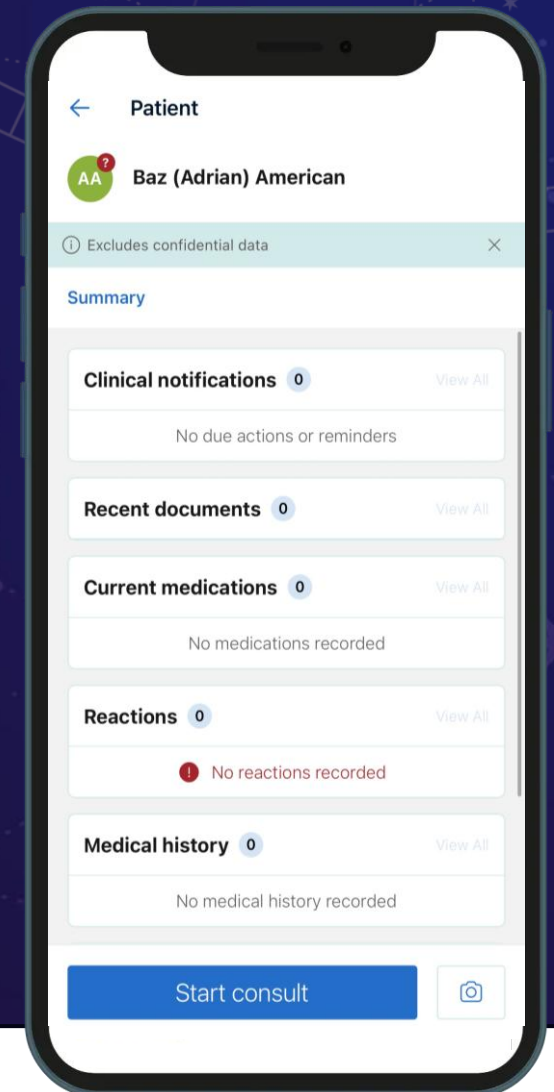
Off-site Consultations

Use Best Practice Mobile
to consult off-site



Consultation Feature

- ✓ Create a new consult note – scheduled or ad hoc consult
- ✓ Add clinical note using different text input methods
- ✓ Record reason for consult
- ✓ Record general exam
- ✓ Record reactions
- ✓ Finalise consult



End of Day – Finishing off Notes

Finish off clinical notes and documentation from home at end of day



COMING SOON

Reopen and edit same-day consultations within Best Practice Mobile



Round-up - Here's What We Covered

1. Login and settings
2. Look up and view appointments
3. Search for patients and access summary information
4. View and action inbox
5. Create and save basic consult notes
6. Capture general exam, reactions, images



The Road Ahead for Best Practice Mobile

Done

- In-app photo capture
- Inbox view
- Inbox action
- Consultations (*Standard*)
- General Exam (*Standard*)
- Reaction updates (*Standard*)
- GP offering

Now

- Lyrebird (*Standard*)
- Add appointment (*Standard*)
- Prescribing (*Premium*)
- Pathology requests (*Premium*)
- Imaging requests (*Premium*)
- Nurse offering

Future

- Actions and reminders (*Standard*)
- Document sharing (*Premium*)
- Referrals (*Premium*)
- Care planning (*Premium*)
- Allied offering
- Non-clinical offering

Next Steps

- ✓ productfeedback@bpsoftware.net (plus see handouts) for feedback and ideas
- ✓ If you have not already done so, please register your interest and we will be in touch



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Questions & Answers



Thank you for joining us!



**Our Bp Summit Presentations
and Resources are available
via our Knowledge Base**

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